We Care Vanessa video transcript

I've been doing this job for 15 years. My friend was already doing this job and when we were all made redundant in Sony's, I applied here.

I applied for different things but this job appealed to me as well. I like older people or the elderly, and I think if it was my mother or father then I wish that somebody would be going in to help them.

So initially, that's why I went for the interview and I got the job. I love it - you get a nice relationship, you build up a rapport, you know, especially with your clients and they get to know you and I do I just think it's really rewarding.

Sometimes, we're the only people they see every day, so it's nice when you’ve got a bit of banter with them or they ask you about your life and you ask about them.

You’ve got some really interesting characters where you think, years ago what some of them did, as in their jobs.

So, I just love that aspect of it as well as well as the caring side where you're enabling them to stay in their own home, rather than if they've not got family around, they would have to go into a care home.

So that's the nice part, the lovely part as well. You have different shift patterns, where I could be working in the morning and then in the evening or in the morning and then lunches, as today. And I like that, I like the out and about going from one to the other to the other. So that suits me as well.

There are opportunities to progress in this role, you know, if you choose to, by training and different courses and you can request to go on. I have to say the council is one of the best for training in this profession.

You have to be a caring person, and I think you have to be open-minded as to what you might come across and you have to be patient, that is part of the job.

It’s surprising, once you do this job, you realise how rewarding it is.