

Hi, my name is Louise and I am one of the Employer Liaison Officers (ELO) on the Employability Bridgend team. My role involves linking with employers to find employment opportunities and helping our customers find suitable vacancies and to apply for work.

Since lockdown, the team of ELOs has had to change the way in which we support our customers when not being able to meet them or our employers. We have begun working together as a stronger team focused on supporting people who are still looking for opportunities as key workers and other roles currently available.



We have moved to collating job vacancies centrally and distributing them to all our customers and partners in a daily Job Board. It has proved to be a great way of sending information out and keeping in touch with our customers daily.

Working from home has been challenging at times, but together, as a team we have been able to rise above these obstacles to meet the challenges head on and continue to provide an excellent service.



15 weeks into lockdown and we have been busy working from home helping over 60 local people into employment.

It's been great to continue supporting businesses with their recruitment, supporting jobseekers with their job search and providing online training to so many of you

We are looking forward to getting back to the office, to meeting up with jobseekers and employers but for now it's us and our children/families behind the scenes keeping the programme going to support the people of Bridgend during this time.