**Animation script for reopening of recycling centres**

|  |  |
| --- | --- |
| Slide one: | Community recycling centres will be open for essential use only until further notice.  You must only visit your recycling centre if you cannot safely store your waste and recycling at home.  This is what you need to know before you visit… |
| Slide two: | Please think about whether it is absolutely essential for you to visit the recycling centre while lockdown is in place.  Any unnecessary travel increases the risk of exposure to the coronavirus – not just for you, but for staff and other users.  You must not enter a site if you or someone you live with has symptoms of Covid-19 such as a new, continuous cough, fever or a loss / change in your normal sense of smell. |
| Slide three: | If it cannot be recycled at the kerbside, consider storing waste at home until lockdown restrictions have been lifted.  The council’s bulky waste collection service is also available. |
| Slide four: | All items and materials MUST be sorted before entering a recycling centre.  To reduce queuing and waiting times, an even / odd car number plate system will be in use which will mean you can only visit on specific days.  The council’s website features a schedule with more details about when and how sites can be used. |
| Slide five: | At the sites, only cars will be allowed access.  Vans, trailers and 4x4 crew cab vehicles will not be allowed in until further notice.  The permit scheme is not currently in operation. |
| Slide six: | Only a few cars will be let in at once, so delays must be expected.  You will need to queue, so please wait calmly inside your car – do not get out until it is your turn.  If too many cars queue at once, you may be asked to come back when it is quieter. |
| Slide seven: | Only one person can get out of the car to dispose of the waste.  Staff will not be able to help unload or move items from your car.  Only bring waste that one person can carry safely. |
| Slide eight | Maintain social distancing at all times.  If you do not, you will be asked to leave the site, and the site may have to close.  Please respect staff - anyone who is abusive or who does not follow these rules will be asked to leave immediately. |
| Slide nine: | Together, we can help maintain a strong waste and recycling service for everyone during the Covid-19 crisis.  To find out more, please visit the recycling pages at [www.bridgend.gov.uk](http://www.bridgend.gov.uk)  Thank you for recycling! |