Vanessa (English)

I've been doing this job for 15 years. My friend was already doing this job and when we were all made redundant in Sony's, I applied here.

I applied for different things but this job appealed to me as well. I like older people or the elderly, and I think if it was my mother or father then I wish that somebody would be going in to help them.

So initially, that's why I went for the interview and I got the job. I love it - you get a nice relationship, you build up a rapport, you know, especially with your clients and they get to know you and I do I just think it's really rewarding.

Sometimes, we're the only people they see every day, so it's nice when you’ve got a bit of banter with them or they ask you about your life and you ask about them.

You’ve got some really interesting characters where you think, years ago what some of them did, as in their jobs.

So, I just love that aspect of it as well as well as the caring side where you're enabling them to stay in their own home, rather than if they've not got family around, they would have to go into a care home.

So that's the nice part, the lovely part as well. You have different shift patterns, where I could be working in the morning and then in the evening or in the morning and then lunches, as today. And I like that, I like the out and about going from one to the other to the other. So that suits me as well.

There are opportunities to progress in this role, you know, if you choose to, by training and different courses and you can request to go on. I have to say the council is one of the best for training in this profession.

You have to be a caring person, and I think you have to be open-minded as to what you might come across and you have to be patient, that is part of the job.

It’s surprising, once you do this job, you realise how rewarding it is.

Vanessa (Welsh)

Rwyf wedi bod yn y swydd hon ers 15 mlynedd. Roedd fy ffrind yn gweithio yma eisoes, a phan gollais fy swydd yn Sony's, penderfynais wneud cais i weithio yma.

Bu i mi wneud cais am wahanol bethau, ond roedd y swydd hon yn apelio i mi. Rwy'n hoffi pobl hŷn neu'r henoed, ac rwy'n meddwl petai fy mam neu fy nhad yn y sefyllfa yma mi faswn i eisiau rhywun i'w helpu nhw.

Felly dyna'r rheswm i mi fynd am y cyfweliad, ac fe gefais i'r swydd. Rwyf wrth fy modd yma - rydych yn adeiladu perthynas a chysylltiad arbennig gyda'ch cleientiaid, ac maen nhw'n dod i'ch adnabod chi ac mae'r cyfan yn werth chweil i mi.

Ambell waith ni yw'r unig bobl maen nhw'n eu gweld, felly mae'n dda cael sgwrs â nhw, gadael iddynt holi am eich bywyd a'u holi nhw'n ôl.

Mae rhai ohonynt yn gymeriadau diddorol ac rwy'n dal fy hun, o bryd i'w gilydd, yn meddwl am beth oedd eu swyddi flynyddoedd yn ôl.

Dyna yw fy hoff elfen o'r swydd, yn ogystal â gofalu amdanynt, a'u galluogi i aros yn eu cartrefi eu hunain yn hytrach na symud i gartref gofal os nad oes ganddynt deulu o'u cwmpas.

Dyna yw'r elfen hyfryd, gwerth chweil. Rydych yn gweithio'n ôl patrymau shifft gwahanol. Weithiau byddaf yn gweithio yn y bore a gyda'r nos neu yn y bore ac amser cinio, fel rwy'n ei wneud heddiw. Rwy'n hoff o hynny, rwy'n hoffi bod allan a chrwydro o un cleient i'r llall. Mae hynny'n gyfleus i mi.

Ceir cyfleoedd i ddatblygu o fewn y rôl hon, os hoffwch wneud hynny, drwy hyfforddiant a gwahanol gyrsiau y mae'n rhaid i chi ymgeisio amdanynt. Yn fy marn i, mae'r cyngor yn un o'r sefydliadau gorau am gynnig hyfforddiant o fewn y proffesiwn hwn.

Mae'n rhaid i chi fod yn berson caredig, ac mae'n rhaid i chi gael meddwl agored am yr hyn rydych yn ei weld a bod yn amyneddgar. Mae'n rhan o'r swydd.

Byddwch yn cael eich synnu gyda pha mor werth chweil yw'r swydd.