



Fair Processing Statement Legal Services

What happens to information held about you? Your rights and our obligations to you.

How We Use Personal Data in Legal Services

Legal Services is the primary source of legal advice to the Council, Directorates, Elected Members, Committees and Officers. Legal Services conduct legal matters on behalf of the Council in the following areas (but not limited to):

- Property and Conveyancing
- Contract Advice and Preparation
- Licensing
- Compulsory Purchase
- Building Control and Grants
- Education
- Highways Road Traffic and Transportation
- Planning
- Public law
- Child Protection and Adoption
- Trading Standards and Public Operation
- Environmental Health
- Community Care and Mental Health
- Human Resources and Employment matters
- Criminal and civil litigation
- Corporate Finance
- Procurement

What and whose personal data do we handle?

We hold information which is pertinent and relevant to the subject of and parties to a legal transaction. In our conduct of the same, we will collect the following personal data for example:

- Name, address, date of birth, national insurance number
- Identity information and documentation
- Any additional information to enable us to progress the case. This will depend on the type of legal work being undertaken. For example in a matter relating to child protection, we may require medical records.

We will also process the following personal information in order to deliver the following services:

- Special Educational Needs
- Planning applications
- Legal claims
- School appeals



- Highways claims and complaints
- Pensions
- Children's Services
- Trading Standards
- Licensing
- Youth Offending

Where do we obtain personal data from?

In order to carry out the purposes described above Legal Services may obtain personal data from a wide variety of sources, including the following:

- Law enforcement agencies;
- HM Revenue and Customs;
- Licensing authorities;
- Legal representatives;
- Prosecuting authorities;
- Defence solicitors;
- Courts;
- Prisons;
- Security companies;
- Voluntary sector organisations;
- Approved organisations and people working with the Council;
- Auditors;
- Central government, governmental agencies and departments;
- Emergency services;
- Individuals themselves;
- Relatives, guardians or other persons associated with the individual;
- Current, past or prospective employers of the individual;
- Healthcare, social and welfare advisers or practitioners;
- Education, training establishments and examining bodies;
- Business associates and other professional advisors;
- Employees and agents of BCBC;
- Suppliers, providers of goods or services;
- Persons making an enquiry or complaint;
- Financial organisations and advisors;
- Credit reference agencies;
- Loss Adjusters
- External claims handlers
- Witnesses
- Medical consultants and GPs
- Survey and research organisations;
- Trade, employer associations and professional bodies;
- Local government;
- Voluntary and charitable organisations;
- Ombudsman and regulatory authorities;
- The media;



- Data Processors working on behalf of BCBC;
- Probation Service
- Public Protection Multi Agency Sharing Hubs;
- Information openly available on the internet;
- Body Worn Cameras worn by officers
- Other departments within the Council

How do we handle personal data?

We will handle personal data in accordance with data protection legislation. In particular we will ensure that personal data is handled fairly and lawfully with appropriate justification. We will strive to ensure that any personal data used by us or on our behalf is of the highest quality in terms of accuracy, relevance, adequacy and non-excessiveness, is kept as up to date as required, is protected appropriately, and is reviewed, retained and securely destroyed when no longer required.

How do we ensure the security of personal data?

The Council takes the security of all personal data under our control very seriously. We will ensure that appropriate policy, training, technical and procedural measures are in place, including audit and integrity monitoring, to protect our manual and electronic information systems from data loss and misuse, and only permit access to them when there is a legitimate reason to do so, and then under strict guidelines as to what use may be made of any personal data contained within them. These procedures are continuously managed and enhanced to ensure up-to-date security.

Who do we disclose personal data to?

From time to time we will share your personal data with advisers, service providers and service departments so that they can assist us. In each case we will only do this to the extent that we consider the information is reasonably required for these purposes. In addition where required by law or to carry out a public task under the official authority of the Council we may share your personal information with:

- Other public bodies
- Healthcare, social and welfare organisations
- Local and Central Government
- Ombudsman and other regulatory authorities
- Courts/Tribunals
- Law enforcement and prosecuting authorities
- Police
- The disclosure and barring service
- Housing associations and landlords
- Healthcare professionals
- Legal representatives
- Security companies
- Debt collection and tracing agencies
- Students and pupils including their relatives



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- Family, associates or representatives of the person whose data we are processing
- Private investigators
- Partner agencies
- Voluntary and charitable organisations
- Financial organisations
- Data Processors
- Providers of goods and services
- Professional bodies
- Licensing authorities
- Press/Media
- Auditors
- External claims handlers

It may sometimes be necessary for the Council to transfer personal information overseas. When this is needed information may be transferred to countries or territories around the world. Any transfers made will be in full compliance with all aspects of the legislation.

What is the legal basis for the use of this information?

We need to process your personal information to carry out a task in the public interest or in the exercise of official authority in our capacity as a data controller

We need to process your personal information to meet contractual and legal obligations in relation to the performance of a contract

We need to process your personal information for compliance with a legal obligation

In limited circumstances you may have given us your explicit consent

How long do we retain personal data?

We will only keep your personal data for as long as we need it. However we are required to retain your information for a period at the end of the transaction. In practice this means that your personal data could be retained for a period between 7 and 93 years depending on the nature of the transaction.

For more information please refer to the [Data Retention Policy](#)

Contact Us

Any individual with concerns over the way the Council handles their personal data may contact the Data Protection Officer as below:

Bridgend County Borough Council, Information Office, Civic Offices, Angel Street, Bridgend, CF31 4WB.

[E-mail \[foi@bridgend.gov.uk\]\(mailto:foi@bridgend.gov.uk\)](mailto:foi@bridgend.gov.uk)



Bridgend County Borough Council
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Telephone 01656 643565

You can also raise concerns with the Information Commissioner. The Information Commissioner can be contacted at:

2nd Floor
Churchill House
Churchill Way
Cardiff
CF10 2HH
Telephone: 02920 678400 Fax: 02920 678399
[Email: wales@ico.org.uk](mailto:wales@ico.org.uk)

This document should be read in conjunction with the Council's [Corporate Fair Processing Statement](#) which is available on the Council's website.